

Quality and Safety Compliance

Managing Risk and Improving Standards of Quality

At Protiviti, we understand the challenges faced by healthcare organizations today. Our solutions are designed to enable our clients to take a disciplined approach to managing quality and safety risk, maintaining survey readiness, improving patient safety and providing sustainable solutions.

Our seasoned professionals include former Centers for Medicare & Medicaid Services (CMS) leaders, healthcare executives, safety officers, attorneys, pharmacists, and nurses. Our team members have deep hands-on experience working with clinical and non-clinical staff and quality and safety teams, while providing a tailored approach to achieve organizational effectiveness and implement best practices.

Rapidly evolving requirements remain a challenge for many organizations while maintain safety, given resource constraints and labor-intensive processes. To remain compliant and competitive, organizations must transition to a state of continuous survey readiness.



How We Can Help



Regulatory and Accreditation Compliance

We can provide independent assessments of compliance with regulatory and accreditation standards using our proprietary tools, and we present our findings and recommendations in an easy-to-understand and actionable format. Also, our managed service solutions can assist you in improving quality and safety compliance. We advise on latest trends, best practices and compliance with requirements such as:

- The Center for Medicare and Medicaid (CMS), Joint Commission (TJC), and DNV Accreditation including but not limited to:
 - Emergency Management
 - Medical Device Management
 - Alternate Equipment Management Plans
 - Medical Device Credits
 - Business Impact Analysis
 - Business Continuity Planning
 - Supply Chain Resiliency
 - Patient Safety
 - Infection Control
- Occupational Safety and Health Administration (OSHA) – Employee Safety and Security
- Clinical Laboratory Improvement Amendments (CLIA)
- State Licensing and Regulations



External Audit and Accreditation Preparation

We enable our clients to be more prepared and confident going into reviews by conducting comprehensive mock surveys, prepping departments for interviews, providing quick and efficient gap assessments, developing a central repository for monitoring action plans, remediation activities and ensuring timely follow-up.

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Corrective Action Plans

We help our clients address all requirements outlined by the regulator so they can get back to providing high-quality care to their patients. We assist our clients by providing immediate mitigation plans, performing root-cause analysis, and implementing corrective action plans.



Interim Staffing

We can provide qualified and seasoned leadership to manage or bolster your organizations survey readiness programs. We can also provide supplemental staff on an as needed or on-going basis with experienced professionals.

Defender Solution

Our fully automated proprietary solution tool that tracks and manages your data with real time reporting, including dashboards and improves your organizational efficiencies, quality and patient safety measures and financial results.



Enables ongoing dynamic and centralized compliance of regulatory standards such as the TJC, CMS, DNV and OSHA.



Automates and facilitates mock tracers across all standard sets saving countless manual Hours.



Attains a significant return on investment through automation and multi-disciplinary subject matter experts.



Identifies priority focus areas to easily remediate and address compliance issues.



Addresses every quality and safety compliance requirements into one centralized content centric solution. The tool is standard agnostic with the capability to handle any accreditation or regularity requirement.

Contact

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