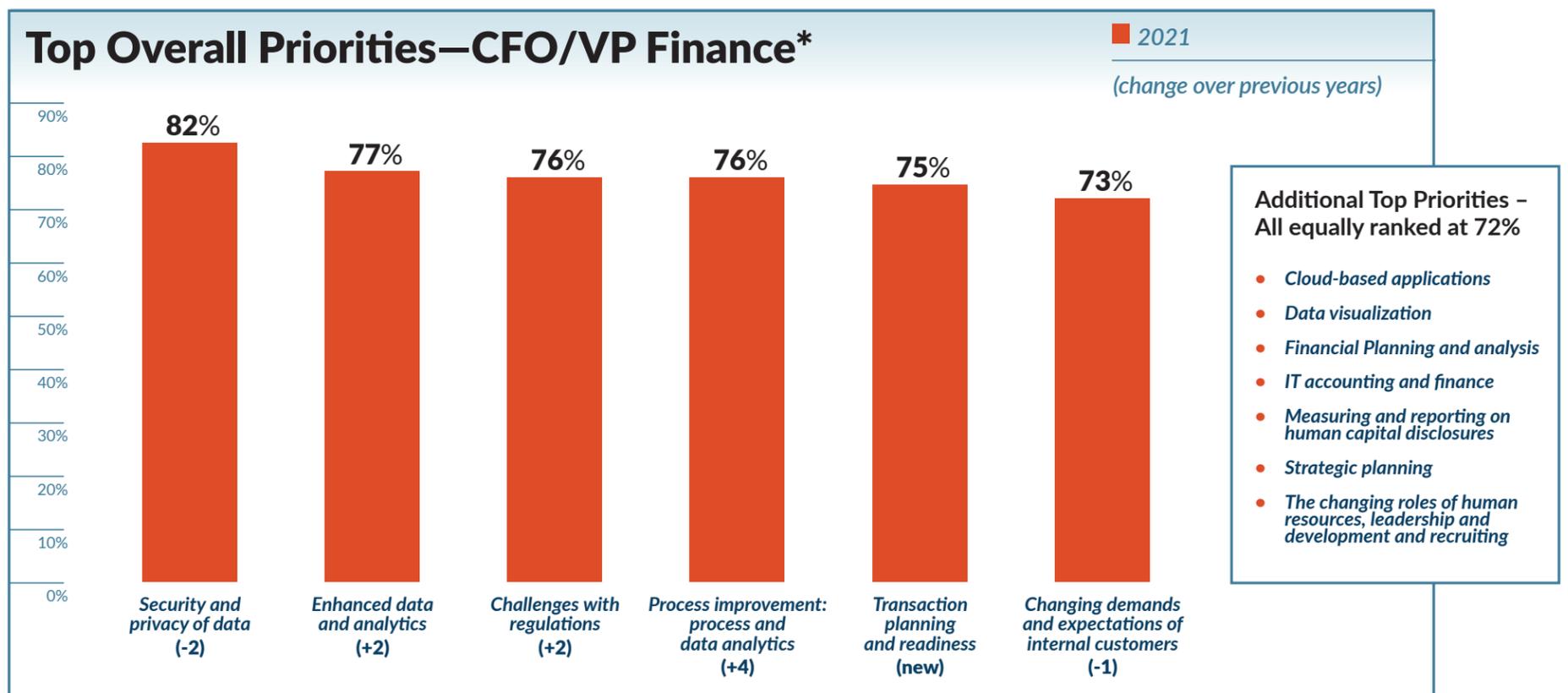


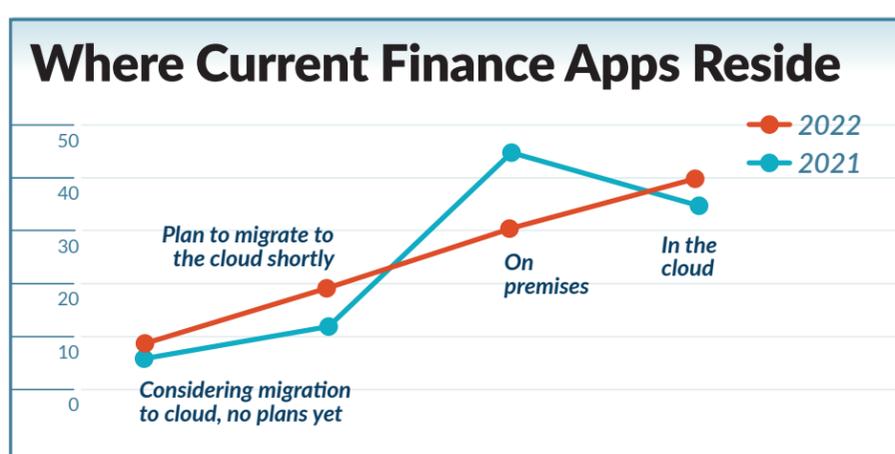
How Executives of SAP Customers Responded to Protiviti's Finance Trends Survey

Security, Data & Analytics, Cloud, ESG and Managed Services Define Finance Priorities

The global pandemic accelerated digitalization, remote work and other preexisting business trends. It also equipped CFOs with brutally honest judgements about their finance transformation progress. This clarity provides finance leaders with a rare opportunity: a game plan for rapid improvements that should be implemented immediately. On that point, the takeaways from SAP customers in Protiviti's latest **Global Finance Trends Survey** are clear: The world, businesses and corporate finance teams have entered a new era, and there is no going back.



* In our survey, respondents were asked to rate 42 different finance areas based on a 10-point scale, where "1" reflects the lowest priority and "10" reflects the highest priority for the finance organization to improve its knowledge and capabilities over the next 12 months. Rankings are based on the percentage of respondents who scored these areas at "8" or higher.



Organizations continue to push applications to the cloud, and we continue to see increases in organizations that are planning to migrate to the cloud shortly, as well as a reduction in on-premise systems, indicating that this trend is accelerating.

Managed Services

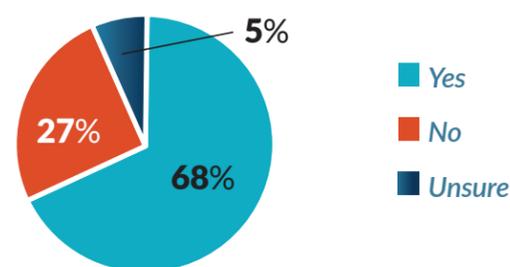
Organizations that engaged a managed services or business process outsourcing provider to address disruptions or delays resulting from office closures or shutdowns at vendors or third-party service providers:

2021 - **58%**

2020 - **43%**

ESG Trends

Is your organization investing in new technology to assist with measuring and reporting on ESG risks and issues?



To what extent, if at all, is your organization increasing the focus and frequency of its reporting related to ESG issues?

